

February 11, 2008

Mr. Andy Harmelin
AI Consulting
PO Box 611
Narberth, PA 19072



Dear Andy:

It has been a pleasure working with you over these past several years. During our initial conversations, I was reluctant to retain a "collections firm" for several outstanding invoices with a few of our clients. As you know, we had unsuccessfully attempted collection ourselves so by the time we retained your firm, the invoices were quite old. Honestly, I was not sure you would have any success either. However, since there was no monetary risk to CSC, we agreed to allow your firm to make an attempt.

In each of the matters, you provided the expertise and resources required to receive payment. One of the cases was successfully closed with receipt of payment in full through your regular collections methodology. Another matter involved a negotiated compromise of the amount in dispute. Yet another collections case required an escalated process involving the introduction of legal expertise. Your recommendation of counsel and orchestration of the process went just as smoothly.

While we hope not to encounter the same collections issues with our current clients, time will tell. If issues arise and collections are necessary you will be our one and only call.

Thank you again for your time and expertise.

Sincerely,

A handwritten signature in black ink, appearing to read 'Gabriel Dino Cieri'.

Gabriel Dino Cieri, Esquire